Product Safety Recall

SmarTrike

BIG W takes product safety seriously and wishes to advise customers of a product recall on the following product:



Fisher Price SmarTrike Charisma Red



Fisher Price SmarTrike Elite Blue/Pink









SmarTrike Dream



SmarTrike Glow Blue/Green/Pink/Red





Fisher Price SmarTrike 4in1 Jungle Pink/Red



SmarTrike 4in1 Sky Blue/Pink





SmarTrike Spark Blue/Pink



SmarTrike Spirit Pink/Blue



SmarTrike Splash Blue/Purple



SmarTrike Sport Blue/Pink







SmarTrike 5in1 Vovager Blue





SmarTrike Boys/Girls Blue/Pink





BIG W is recalling 21 'SmarTrike' trike models sold any time prior to 28 February 2019 at BIG W stores and at bigw.com.au. These products are supplied to BIG W by SmarTrike and are not BIG W's own brand products.

DESCRIPTION: Fisher Price SmarTrike Charisma Red, SmarTrike Deluxe Blue/Pink, SmarTrike Dream 4in1/Green, Fisher Price SmarTrike Elite Blue/Pink, SmarTrike Fresh Pink/Yellow, SmarTrike Glow Blue/Green/Pink/Red, SmarTrike Groove Pink/Green, Fisher Price SmarTrike 4in1 Jungle Pink/Red, SmarTrike 4in1 Sky Blue/Pink, SmarTrike Smartfold 6in1 Red, SmarTrike Spark Blue/Pink SmarTrike Spirit Pink/Blue, SmarTrike Splash Blue/Purple, SmarTrike Sport Blue/Pink, SmarTrike & Go, SmarTrike Vanilla Pink/Green, SmarTrike 5in1 Voyager Blue, SmarTrike Recliner, SmarTrike Boys/Girls Blue/Pink, SmarTrike all-in-one Stage 5 Blue/Pink, SmarTrike Fold 7in1 Red

DEFECT: These SmarTrike products should not be used as a stroller but have some of the features of a stroller. The products are unsafe for use as a stroller to transport children as they do not have the safety features required of a stroller by the mandatory standard Consumer Product Safety Standard for Prams and Strollers (Consumer Protection Notice No 8 of 2007, as amended on 14 February 2019).

HAZARD: If used by a customer as a stroller to transport children, the product may cause injury to a child if the product rolls in an uncontrolled manner or if the child falls out of the product.

ACTION REQUIRED: Consumers should not use the product as a stroller to transport children. Consumers can return the product to any BIG W store for a full refund. A receipt is not required.

BIG W apologises to its customers for any inconvenience caused by this recall.

For further information

Please direct any queries concerning this recall to Customer service on telephone: 1300 244 999

See productsafety.gov.au for Australian product recall information