

# Product Safety Recall

## Fitbit Ionic Smartwatch



Supplied online and in electrical and electronic retailers  
from 1 September 2017 to 15 March 2022

**Model and colour:**

Ionic FB503CPBU - Slate Blue/Burnt Orange

Ionic FB503GYBK - Charcoal/Smoke Gray

Ionic FB503WTGY - Blue Gray/Silver Gray

Ionic FB503WTNV - Adidas edition, Ink Blue & Ice Gray/Silver Gray

**Defect:** The lithium-ion battery in the Fitbit Ionic Smartwatch can overheat.

**Hazard:** If the battery overheats while a user is wearing the device, it can pose a burn hazard.

**What to do:** Consumers should stop using their Fitbit Ionic Smartwatch and visit <https://help.fitbit.com/ionic> for information on how to obtain a refund and to receive a discount code for 40% off certain products from the Fitbit store.

**Contact Details:** For further information, contact Fitbit by phone on 1300 998 704 or visit <https://help.fitbit.com/ionic>

See [productsafety.gov.au](https://productsafety.gov.au) for  
Australian product recall information