

**JSW MG Motor
New Vehicle Warranty**

Terms & Conditions

INDIA

1. Warning:

Your JSW MG Motor vehicle is manufactured to meet the regulations and environmental requirements for Indian conditions. In case you relocate it to any other country than INDIA, it may be very difficult to make modifications to comply with the regulations and environmental requirements of that country and it may be difficult to perform repair service in that country.

Please note that a JSW MG Motor vehicle relocated to any other country than India shall not be covered by the warranty.

2. The JSW MG Motor New Vehicle Warranty

2.1 Duration of JSW MG Motor's New Vehicle Warranty:

Vehicles in the JSW MG Motor

range, delivered as new from 1st April 2019 to the Customer by an authorized JSW MG Motor DEALER, are warranted against any material, assembly or Manufacturing Defects by the Manufacturer. The New Vehicle shall be covered under a Warranty by JSW MG Motor for a period of

- Personal Registration - 3 years / unlimited* kilometers (whichever is earlier).
- Commercial Registration - 3 years or 1,00,000 kilometers (whichever is earlier).

JSW MG Motor new vehicle warranty starts from the Date of sale shown in the delivery document issued to the Customer / First Owner of the vehicle upon delivery of the vehicle purchased. (Transfer of ownership of the vehicle does not alter the warranty period of a vehicle.)

2.2 Geographical coverage:

2.2. This warranty covers any new vehicle sold within geographical boundaries of INDIA.

If the vehicle is to be driven and, more

importantly, registered outside the geographical area defined above, such vehicle will not be covered under the current warranty as stated herein.

2.3 The period of warranty on the vehicle shall not be deemed to be extended by repairs or replacements of any parts.

2.4 In the event the Original Purchaser of the vehicle transfers the vehicle during the period of warranty, it shall be obligation of the subsequent purchaser to notify and inform JSW MG Motor or its authorized dealer of such transfer.

2.4.1 If the vehicle identification number (VIN) of an insured vehicle is declared as total loss by the insurer, any Warranty, Extended Warranty, free services, i-call, e-call and i-smart app (facilities if applicable) provided in respect of such vehicle shall become null and void with effect from the date VIN of such vehicle is declared as total loss by the insurer.

Field of Application:

2.5 The Customer is covered for:

2.5.1 Free repair (parts, consumables and labour) of any material or assembly defect duly found in the vehicle, at their own request, as well as any repairs on damage caused by this defect to other vehicle parts.

2.5.2 24/7 assistance services as defined in the “JSW MG Motor Road Side Assistance” section.

It is the authorized JSW MG Motor Dealer’s discretion to decide whether it is appropriate to repair or replace the defective part, whilst keeping the Customer informed.

2.6 Parts not covered under warranty conditions contained herein:

Following parts are not covered by warranty conditions contained herein. It is requested to contact your nearest JSW MG Motor Dealer for more details.

2.6.1 **Battery:** The warranty coverage for 12V / 48V Battery is valid for 1 year starting from the Date of sale shown in the delivery document issued to the Customer and shall be provided by the battery manufacturer as per their terms and conditions.

2.6.2 **Tyre:** The warranty coverage for tyre is valid for 1 year starting from the Date of sale shown in the delivery document issued to the Customer and shall be provided by the respective tyre manufacturer as per their warranty terms and conditions.

2.6.3 **Infotainment / Audio system including T-Box:** The warranty coverage for Infotainment / Audio system is valid for 3 year from the Date of sale shown in the delivery document issued to the Customer and shall be provided by the respective manufacturer as per their terms and conditions.

The JSW MG Motor New Vehicle Warranty does not cover and JSW MG Motor India Private Limited (JSW MG Motor) and / or JSW MG Motor authorized workshop shall not be responsible for the following:

2.6.4 Normal maintenance services other than 3 free services, including without limitation, cleaning and polishing, minor adjustments, engine tuning, oil top-up / fluid changes, Diesel Exhaust Fluid (DEF) top-up / replacement, filters replenishment, fastener re-tightening, wheel balancing, wheel alignment and tyre rotation etc.

The indirect and remote consequences of any fault (loss of operation, duration of immobilization, etc.);

Vehicle components which have undergone conversion work, and/or specification and design changes and the consequences (deterioration, premature wear and tear, alterations, etc.) of the conversion work on other vehicle parts or components, or on its specifications;

The costs incurred by the Customer for routine maintenance;

Replacement of parts due to normal wear and tear resulting from use of the vehicle or from its mileage including but not limited to clutch, shocker absorbers, wiper blades, brake drum, brake disk, brake pads, brake shoe,

lamp, plugs, belts, linings, bulbs, fuses, suspension parts, mountings, parts made of rubber, etc.

Other parts, not limited to steering wheel, gear knobs, gear bellows prone to normal wear & tear will have a limited coverage**

2.7 Damage or failure resulting due to the following causes:

- 2.7.1 Poor vehicle maintenance, in particular if the instructions for the treatment, the frequency of maintenance or care to be applied to the vehicle set out in the delivery document have not been observed;
- 2.7.2 Due to lack of use / operation of vehicle over prolonged period[s];
- 2.7.3 Misuse, abuse, negligence, improper driving habits, theft etc. of the vehicle;
- 2.7.4 Damage from stress, like use of vehicles in races, rallies or as taxis. The warranty terms for the use of JSW MG Motor vehicle shall be different / separate from the terms contained herein.

2.7.5 Use of parts other than JSW MG Motor Genuine Parts.

2.7.6 Any device and / or accessories not Supplied / Fitted by JSW MG Motor.

2.7.7 Modifications, alterations, tampering or improper repair.

2.8.8 Parts used in applications of which they were not designed or not approved by JSW MG Motor.

Slight irregularities not recognized as affecting quality or function of the vehicle or parts, such as slight noise or vibrations, or items considered characteristic of the vehicle.

2.8 Damage caused by the following external causes:

- 2.8.1 Accidents, impacts, scratches, scoring, projection of gravel or solid bodies, hail, acts of vandalism;
- 2.8.2 Failure to observe the Manufacturer recommendations;
- 2.8.3 Deposits due to atmospheric pollution, plant-based deposits such as resin, animal-based deposits such as bird droppings, chemical deposits;

2.8.4 Transportation of the vehicle;

2.8.5 Using an adulterated / incorrect fuel;

2.8.6 Fitting accessories not approved by the manufacturer;

2.8.7 Fitting accessories approved by the manufacturer, but installed without observing the recommendations defined by the manufacturer;

2.8.8 Damage due to airborne fallout, industrial fall out, acid rain, hail and wind storms, or other force majeure events like lightning, fire, floods, earthquakes, war, riots, attacks etc.;

2.8.9 Damage caused due to hydro-static lock.

2.8.10 Damage caused due to rodents;

2.8.11 Paint scratches, dents or similar paint or body damage.

Incidental or consequential damages, including without limitation, loss of time, inconvenience, loss of use of vehicle or commercial loss.

How does the JSW MG Motor New Vehicle Warranty work?

- 2.9 To be eligible for the JSW MG Motor New Vehicle Warranty, the Customer must:
- 2.9.1 Check that the delivery document does contain the Date of sale of the vehicle - their warranty entitlement is dependent on this;
 - 2.9.2 Contact any workshop of the JSW MG Motor Authorized Workshop Network - only such Workshop have the authorization for operations of this sort;
 - 2.9.3 Show the duly completed delivery document, as proof of entitlement to the warranty and that the maintenance operations recommended by the Manufacturer have been carried out;
 - 2.9.4 Have the defect covered by the JSW MG Motor New Vehicle Warranty confirmed as soon as possible, by a JSW MG Motor authorized workshop in writing. If the vehicle is un-roadworthy, the Customer must contact the nearest JSW MG Motor authorized workshop member or JSW MG Motor Assistance.
- 2.10 The JSW MG Motor New Vehicle Warranty does not apply, and JSW MG Motor and JSW MG Motor authorized dealer members are exempt from all liabilities, if:
- 2.10.1 The vehicle has been driven under conditions not in accordance with those stated in the Owner's Manual (example: vehicle overloaded or taking part in any type of sports competition, etc.);
The defect observed is due to the Customer having had the vehicle repaired or serviced in a workshop outside the JSW MG Motor authorized network and not observing JSW MG Motor's recommendations on the subject.
- 2.11 By way of consideration for the parts supplied by JSW MG Motor under the JSW MG Motor New Vehicle Warranty, parts replaced under this warranty, shall legally become the property of JSW MG Motor.
- 2.12 All operations, parts and labour, carried out under the JSW MG Motor New Vehicle Warranty are guaranteed until the new vehicle warranty expires.
- 2.13 Transferring ownership of the vehicle shall not alter the application conditions of the JSW MG Motor New Vehicle Warranty.
- 3. The JSW MG Motor Anti-corrosion Warranty:**
- 3.1 Duration of the Anti-Corrosion Warranty: This warranty will apply from the Date of sale given on the delivery document for a period of:
 - Personal Registration - 3 years / unlimited* kilometers (whichever is earlier).
 - Commercial Registration - 3 years or 1,00,000 kilometers (whichever is earlier).
 - 3.2 Geographical Coverage: The geographical coverage of the Anti-Corrosion Warranty is identical to that for the JSW MG Motor New Vehicle Warranty.
 - 3.3 Anti-corrosion Warranty field of application
 - 3.3.1 In addition to the JSW MG Motor New Vehicle Warranty, JSW MG Motor guarantees the bodywork and sub

frame of JSW MG Motor vehicle from perforation from the interior, due to steel panel corrosion caused by a manufacturing, material or protective product application defect.

3.3.2 This guarantee covers the repair or replacement of components with perforated steel panel work due to a manufacturing, material or protective product application defect, acknowledged by the Manufacturer.

3.3.3 It is authorized JSW MG Motor workshop's discretion to decide whether it is appropriate to repair or replace these components, and to inform the Customer.

3.4 The JSW MG Motor Anti-Corrosion Warranty does not cover:

3.4.1 Any damage which is not covered by the JSW MG Motor New Vehicle Warranty, as defined in new vehicle warranty terms and conditions Mechanical components, which are not an integral part of the bodywork or sub-frame (wheel rims, exhaust system, etc.).

3.4.2 In case, repairs (including denting or painting) have been carried out on the body of the JSW MG Motor Vehicle in a workshop outside the JSW MG Motor authorized network.

3.5 Anti-Corrosion Warranty conditions of application

3.5.1 To obtain the Anti-Corrosion Warranty, the Customer must contact any Workshop of the JSW MG Motor Authorized Workshop Network - only such Workshop have authorization for operations of this sort.

3.5.2 The Customer shall show the duly completed delivery document (date of sale) as proof of their warranty entitlement.

3.5.3 Application of the JSW MG Motor Anti-Corrosion Warranty is subject to the anti-corrosion tests on the bodywork and sub-frame. Customer shall ensure that these tests are conducted at least once every two years.

3.5.4 If the Customer requests to have the anti-corrosion test conducted independently of the scheduled maintenance service, the same will

be carried out at an extra cost to the Customer.

3.5.5 During these tests the Customer shall make sure that the professional carrying out the operation correctly completes the bodywork and sub frame test, in order to validate the continuation of the Anti-corrosion Warranty.

3.5.6 Repairs on any deterioration must be made as soon as possible.

3.5.7 The application of the JSW MG Motor Anti-Corrosion Warranty is also subject to bodywork and sub-frame repairs being carried out in accordance with JSW MG Motor recommendations.

3.5.8 The repair or replacement of components under the conditions described in the "field of application" (Paragraph 3.3), shall taken into account the general condition of the vehicle with regard to its age, mileage and maintenance level.

3.5.9 Parts replaced under the Anti-corrosion Warranty legally become the property of JSW MG Motor .

3.5.10 Repairs and components fitted under the Anti-Corrosion Warranty are guaranteed until the end of the term of the original Anti-corrosion Warranty.

3.5.11 Transferring ownership of the vehicle does not alter the application conditions of the Anti-corrosion Warranty.

The JSW MG Motor Paintwork Warranty:

3.6 Duration of the Paintwork Warranty: JSW MG Motor guarantees the body paintwork and painted parts paintwork (door mirrors, bumpers etc.) for 3 years / unlimited* kilometers (whichever is earlier) and 3 years or 1,00,000 kms (for Commercial Registration) (whichever is earlier) from the Date of sale of the new vehicle.

3.7 Geographical Coverage: The geographical coverage of the Paintwork Warranty is identical to that for the JSW MG Motor New Vehicle Warranty.

3.8 Paintwork Warranty field of application:

3.8.1 This warranty covers the free repair or replacement of components with inherent paintwork defects (deterioration of lacquer or finishing varnish, due to any material, manufacturing or application defect) acknowledged by the Manufacturer, with the JSW MG Motor authorized workshop carrying out the operation, keeping the Customer informed.

3.8.2 This repair shall take into account the general condition of the vehicle with regard to its age, mileage and maintenance level.

3.9 The JSW MG Motor Paintwork Warranty does not cover:

3.9.1 Any damage which is not covered by The JSW MG Motor New Vehicle Warranty, as defined in new vehicle warranty terms and conditions;

3.9.2 Damage due to (but not limited to) force majeure events: lightning, fire, floods, earthquakes, war, riots and attacks;

3.9.3 Mechanical components which are not an integral part of the bodywork or sub-frame (wheel rims, exhaust system, etc.).

Damage due to action of road elements (sand, gravel, dust or road debris) which results in stone chipping of paint or glass.

3.9.4 In case, the denting or painting job has been carried out on the JSW MG Motor Vehicle in a workshop outside the JSW MG Motor authorized network.

3.10 Paintwork Warranty conditions of application

3.10.1 To obtain the Paintwork Warranty, the Customer must contact any workshop of the JSW MG Motor Authorized Workshop Network - only such Workshop have authorization for operations of this sort.

3.10.2 The Customer shall show the duly completed delivery document (date of sale) as proof of their warranty entitlement.

3.10.3 By way of consideration for the parts supplied by JSW MG Motor under the Paintwork Warranty, parts replaced under this warranty legally become the property of JSW MG Motor.

3.10.4 Repairs and components fitted

under the Paintwork Warranty are guaranteed until the end of the term of the original Paintwork Warranty.

- 3.10.5 Transferring ownership of the vehicle does not alter the application conditions of the Paintwork Warranty.
- 4. This warranty is the enTyre Warranty given by JSW MG Motor and no Authorized Dealer of JSW MG Motor or its or his agent or employee is authorized to extend or enlarge this warranty and no Authorized Dealer of JSW MG Motor or its or his agent or employee is authorized to make any oral warranty on JSW MG Motor's behalf.
- 5. JSW MG Motor reserves the right to make any change in design or make any improvement in the design, structure, technology etc. of the vehicle at any time without any obligation to make the same change on the vehicles already sold.
- 6. Warranty service shall be provided only by JSW MG Motor's Authorized Dealers and Dealer Service Branch.
- 7. JSW MG Motor's decision is final and

binding on the Owner of the vehicle in all warranty matters. JSW MG Motor reserves the right for the final decision on all warranty matters.

- 8. The terms and conditions as contained herein shall be construed in accordance to the laws as applicable in India and all disputes arising out of this Warranty will be subject to the jurisdiction of Courts in Gurugram only.

Disclaimer

JSW MG Motor India has partnered with multiple application services & content providers for developing the complete/overall ecosystem experience of Internet Car features across all MGI models*. JSW MG Motor India is committed to providing the best user experience and services and acts as an integrator for these application services & content providers. For any customer feedback, JSW MG Motor India will coordinate with the respective content/service provider for resolution.

***Model variants applicable with Internet features.**

**** for limited coverage details, please contact MG authorised service center.**

MG Roadside Assistance 24x7

CALL 1800-100-6464

MG Roadside Assistance is designed to enhance your overall MG ownership experience, by providing you with 24hrs / 7days emergency support related to the use of your JSW MG Motor Vehicle. Peace of mind motoring-guaranteed.

While it is our sincere hope that your travels are always trouble-free, breakdowns and road traffic accidents do happen - our goal is to ensure that even if your MG is immobilized, whether at home or while travelling, any inconvenience to you and your family is minimized.

Should you ever require assistance, all you need to do is dial our 24-hour assistance hotline: 1800 100 6464 and / or press the Call button on your car and MG Roadside Assistance will be there to help. Vehicles will be covered under this program for a period of 3 years from the Date of sale of the vehicle.

Getting Help – What to do when you need Assistance

In the event of a breakdown or accident, simply call MG Roadside Assistance on 1800

100 6464 (toll-free from anywhere in India), or press the Call button on your car. When placing the call, please have the following information handy for assisting the operator in analysing the issue:

- Description of the problem;
- Your location;
- Registered Contact phone number, in case you are calling from a number other than your registered number, as registered with MG;
- License plate number

if you opt for your own vehicle assistance / recovery management, the cost for the same shall be borne by you.

Covered Events

- Mechanical or electrical breakdown leading to stoppage/immobility of the vehicle
- Human error
- Key problems: locked keys, lost keys, or broken vehicle keys
- Tyre problems: puncture, bolts or valve related issues

- Battery problems: flat battery
- Fuel problems: Arrangement of fuel. (Fuel cost will be chargeable at actual cost)
- Road traffic accident where the vehicle is immobilized

Assistance will be provided no matter where you are (i.e. at home, on the roadside, on the highway, in a parking lot, etc.), as long as you are not already at an Authorized MG Dealer.

Summary Of Customer Benefits Roadside Assistance at Home or on The Road

If your vehicle is immobilized, whether at home or on the road, MG Roadside Assistance will attend to your vehicle. For conditions where we decide that the cause of the breakdown/immobilizations can be solved at the roadside, a technician will be sent to try and mobilize your vehicle at your location.

Vehicle Recovery

If your vehicle is unable to be mobilized following a mechanical or electrical breakdown, a recovery vehicle will be sent to recover your vehicle to the nearest authorized MG dealer.

Taxi

If your vehicle is recovered to an authorized MG Dealer, MG Roadside Assistance will also provide taxi assistance.

Custody Services

If towing is delayed, or if the technician on spot is unable to fix your vehicle, MG Roadside Assistance will arrange for a personnel to take custody of your vehicle.

Vehicle Recovery following an Accident

If your vehicle is unable to be mobilized following a road traffic accident, MG Roadside Assistance will organize to send a recovery vehicle to recover your vehicle from the accident site to the nearest authorized MG Dealer.

Medical Coordination

In case of a medical assistance required by you during the breakdown, MG Roadside Assistance team will help for the medical coordination.

Accommodation Assistance

In case of a breakdown occurring far from your hometown (not less than 100 kilometers), and if so needed by you, MG Roadside Assistance will help provide a hotel accommodation for you for one night (once in a year).

Program Overview**Definitions****• Covered Customers:**

The owner (or driver) and all the passengers travelling in the vehicle at the moment the roadside assistance was required, up to the legal passenger limit of the vehicle. The customer may be asked to produce car/other identity documents to verify the eligibility under this Program.

• Covered Vehicles and period of cover:

All new MG vehicles sold by Authorised MG Dealers in India are eligible for free MG Roadside Assistance with Pan India coverage (except islands, areas with limited entries). Vehicles will be covered under this program for a period of 3 years from the date of sale of the vehicle.

Assistance will be provided no matter where you are (i.e. at home, on the roadside, on the highways, in a parking lot, etc.), as long as you are not already at an Authorized MG Dealer.

Non-covered Events

MG Roadside Assistance is designed to help only in “covered events” that lead to stoppage / immobilization of your vehicle. As a result, this program will not cover following events, including but not limited to:

- Faulty fuel gauge
- Speedometer not working
- Air-conditioning is not working
- Passenger door(s) cannot be opened when there are no passengers in the vehicle
- Boot cannot be opened
- Front and / or rear demisters are not functioning
- Horn is not functioning
- Damaged door mirrors
- Rear view mirror is damaged, but it does not obstruct the driver’s vision
- Damaged or faulty fuel cap but vehicle has not run out of petrol and there is enough fuel in the tank to enable the vehicle to reach the nearest Authorized MG Dealer
- Sunroof cannot be opened
- Sunroof cannot be closed but weather conditions are fair, and the vehicle is not exposed to any security risk
- Windows cannot be opened
- Windows cannot be closed but weather conditions are fair, and the vehicle is not exposed to any security risk
- Seat adjuster is faulty, but the vehicle can be safely driven
- Passenger seat belts are faulty but there are no passengers in the vehicle
- Faulty security system unless the vehicle is immobilized or unless the alarm is sounding continuously
- ABS lights are illuminated
- Air bag warning lights are illuminated
- Traction control lights are illuminated
- Other non-safety related lights/service warnings are illuminated
- Vehicle runs out of windscreen wiper fluid
- Front or rear windscreen wipers faulty but weather conditions are fair

General Exclusions

The following scenarios are general exclusions under the MG Roadside Assistance and therefore MG Roadside Assistance will not be responsible for any assistance costs as a result of any of the following:

- Vehicle is involved in motor racing, rallies, speed or duration tests, practice runs, or operated outside, subject to the exclusivities provided herein and in the owner manual;
- Assistance is required as a result of wars, riots, uprising, mass political demonstrations, pillage, strike, use for military purposes or acts of terrorism, earthquake damage, freak weather conditions, atmospheric phenomena, nuclear transformation phenomena or radiation caused by artificial acceleration of atomic particles;
- Breakdown is caused by deliberate damage, or participation or abetment in a criminal act or offence;
- The immobilization is resulting from damage caused by intervention of the police or other authorities;
- Any damage resulting from the use of the

vehicle against the recommendations of the owner manual;

- Any consequential costs and / or damage to property as a result of a breakdown;
- Vehicles kept in a non-roadworthy condition or not serviced in accordance with the manufacturer's recommendations;
- The damage / immobilization is caused due to any repair work done on the vehicle is from a workshop which is not a member of the MG Authorised Workshop Network;
- The damage / immobilization is caused to the vehicle due to the negligence / intentional driving of the vehicle or tampering with the vehicle, even after becoming aware of the breakdown / fault / damage.
- If the vehicle identification number (VIN) of an insured vehicle is declared as total loss by the Insurer, the Roadside Assistance (RSA) provided in respect of such vehicle shall become null and void with effect from the date VIN of such vehicle is declared as total loss by the insurer.

General Terms and Conditions

Remain with your Vehicle

- Once you have called MG Roadside Assistance, it is vital that you stay with your vehicle. Should the MG Roadside Assistance representative arrive at your vehicle while it is unattended, the necessary work will not be carried out.

Adverse Weather

- On occasion, adverse weather conditions such as floods, heavy rain, thunder / lightning, other natural calamities or other external factors may affect our ability to provide services and it may become physically impossible to assist you until the weather improves. During such times, our main priority will be to ensure that you and your passengers are taken to a place of safety; the recovery of your vehicle may not be possible until weather conditions permit.

External Factors

- MG will take every effort to reach you once you make the call however external conditions (including traffic, strike etc.), could delay such an effort.

Locked Keys

- Whilst we will always endeavour to provide assistance by the most efficient method, modern security systems sometimes make it extremely difficult for us to gain entry to your vehicle at the roadside should the spare keys not be available. If a forced emergency entry is required, you will be asked to sign a declaration stating that you have granted permission for this to take place and confirming that all costs relating to any resulting damages to your vehicle will be your sole responsibility.

Replacement Costs

- The replacement cost for any damaged part of the vehicle shall not be covered by MG Roadside Assistance, unless it is covered under any other warranty(ies) provided by JSW MG Motor, including the new vehicle warranty, as may be applicable and / or subscribed to by the owner of the MG vehicle.

Right of Refusal

- MG Roadside Assistance shall have the right to refuse any or all benefits under the program, if it is found that you had furnished false information relating to your eligibility or entitlements to the benefits provided under this program.

Disputes

- Courts situated within the jurisdiction of Gurugram alone shall have the exclusive jurisdiction to decide all disputes that may arise under this service.

GLOSTER - PERIODIC MAINTENANCE SCHEDULE (First 3 Periodic Services are Labour Free)

Years		1 Month*	6 Months*	1 Year*	2 Year	3 Year	4 Year	5 Year	6 Year	7 Year	8 Year	9 Year	10 Year
Operation / Processes for Periodic Maintenance Schedule	Replacement / Inspection Frequency: Year / Kilometre (whichever is earlier)	1000*	5000*	15000*	30000	45000	60000	75000	90000	105000	120000	135000	150000
Engine Oil	Replace in 6 Month / 5000 Km. Subsequent replacement in every service	I	R	R	R	R	R	R	R	R	R	R	R
Oil Filter	Replace in 6 Month / 5000 Km. Subsequent replacement in every service		R	R	R	R	R	R	R	R	R	R	R
Fuel Filter and O Ring	3 Years / 30000 Kms				R		R		R		R		R
Washer Drain Plug	1 Year / 15000 Kms			R	R	R	R	R	R	R	R	R	R
Air Filter Element	2 Years / 30000 Kms		I	I	R	I	R	I	R	I	R	I	R
Pollen / AC Filter	2 Years / 30000 Kms			I	R	I	R	I	R	I	R	I	R
Brake Oil / Clutch Fluid	3 Years / 60000 Kms	I		I	I	R			R			R	
Acc Belt condition / tightness	Inspect every service			I	I	I	I	I	I	I	I	I	I
Timing Belt, Tensioner	Replace every 6 Years / 90000 Kms							I	R				I
Pulley	Inspect every 5 Years / 75000 Kms							I					I
Coolant Change (11.5 Litre)	4 Years / 60000 Kms	I	I	I	I	I	R	I	I	I	R	I	I
WS Washer Fluid	1 Year / 15000 Kms	I	I	R	R	R	R	R	R	R	R	R	R
Transfer Case Lubricating Oil	Replace at 75000 Kms. Subsequent replacement after every 100000 Kms							R					
Front Axle Lubricating Oil	Replace at 5000 Kms. Subsequent replacement every 3 Years / 90000 Kms		R			R			R			R	
Rear Axle Lubricating Oil	Replace at 5000 Kms. Subsequent replacement every 3 Years / 90000 Kms		R			R			R			R	

Maintenance Interval

Years		1 Month*	6 Months*	1 Year*	2 Year	3 Year	4 Year	5 Year	6 Year	7 Year	8 Year	9 Year	10 Year
"Operation / Processes for Periodic Service Schedule"	Replacement / Inspection Frequency: Year / Kilometre (whichever is earlier)	1000*	5000*	15000*	30000	45000	60000	75000	90000	105000	120000	135000	150000
Vehicle Software Update*	Every service	U	U	U	U	U	U	U	U	U	U	U	U
Steering Geometry / Wheel Balancing / Rotation / Tyre Pressure	Every Service			I	I	I	I	I	I	I	I	I	I
"Check the DTC, Diagnos, Inspect and clear the all DTC"	Every Service	I	I	I	I	I	I	I	I	I	I	I	I
"Check Fuel lines for Leakages"	Every Service	I	I	I	I	I	I	I	I	I	I	I	I
"Check HVAC for Satisfactory Performance"	Every Service	I	I	I	I	I	I	I	I	I	I	I	I
"Check front & rear Brake pad"	Every Service			I	I	I	I	I	I	I	I	I	I
Nitrogen - Oxygen Sensor	Inspect and clean if required		I	I	I	I	I	I	I	I	I	I	I
Sunroof Operation	Special maintenance item	Clean the guide rails and apply special grease when necessary, check for water drain function of sunroof, and clean as required.											
Checking specific gravity of the Battery electrolyte Level for all the cells. If the level is below the marker, pl top up the distilled water till the upper marker.	Every Service post 1 year/15000 km whichever is earlier.	-	-	I	I	I	I	I	I	I	I	I	I
Topping of Diesel Exhaust Fluid (DEF) (not a part of periodic maintenance schedule)			5000	15000	30000	45000	60000	75000	90000	105000	120000	135000	150000
"Check and if necessary, top up additive for emission reduction (Diesel Exhaust Fluid - DEF). (Tank capacity 21 litre. Recommended max fill quantity 17 litre.) For more information on DEF, refer the Owner's Manual Diesel Exhaust Fluid (DEF) section."			I	I	I	I	I	I	I	I	I	I	I

Symbol Abbreviation: • **R** - Replace • **U** - Check for Vehicle Software version and Update (including campaigns) if required • **I** - Inspect (Top up if required/Adjust/Clean/Gap setting/Clean/Replace if required) • **NA**: Not applicable • *Labour Free Services.

Tightening of underbody fasteners, door adjustments and functional checks of all the systems during every service is mandatory.

Check the coolant level and top up as required, replace if it is contaminated/ discoloured or there is sludge formation.

Filters, Fluid, Diesel Exhaust Fluid (DEF), Consumables, Grease, Components, Wheel Alignment, Wheel Balancing etc. (but not limited to mentioned) will be replaced on chargeable basis.

Transmission oil is maintenance free through all life cycle. Top up as required

* Periodic Maintenance Schedule is for reference. MG reserves right to change the Periodic Maintenance Schedule. For latest Schedule, please refer MYMG APP / Website Owner's Manual.

Additional Maintenance General Checkpoints

No.	General maintenance requirements for driving under normal conditions	Frequency of Inspection	
		5,000 Km / 6 months (Whichever is earlier)	Every 15,000 Km / 1 Year (Whichever is earlier)
1	Check for reliable and effective fixings and retainers of front and rear suspension	✓	✓
2	Check for reliable and effective connections of steering track rod, ball joint and knuckle retaining bolts	✓	✓
3	Check for complete and effective light signal, instrument display, electrical device functions	✓	✓
4	Check for battery level and charging and check and clear battery terminals, tightened when necessary	✓	✓
5	Check for damaged air bag surface and reliable and effective seat belt functions	✓	✓
6	Check for clamps at both ends of inter-cooler pipe, and re-tighten them with a torque of 5Nm	✓	✓
7	Road test: performance test	✓	✓
8	Check for exhaust pipe connection is secured reliably and effectively and rubber shackles of exhaust pipe are aged and broken	✓	✓
9	Check for disturbance and damage of vacuum system pipeline	✓	✓
10	Check for engine compartment harness is secured reliably and effectively without disturbance and damage	✓	✓
11	Check for transmission shaft universal joint gaiter	✓	✓
12	Clean carbon deposits on oxygen sensor probe	✓	✓
13	Check for reliable and effective operation of engine crankcase ventilation system		✓
14	Replace propeller shaft damper every 200,000 km (applicable to the model equipped with propeller shaft damper)	Special maintenance item	

Note:

1. The inspection given above are in addition to the Periodic Maintenance Schedule. These are mandatory checks to be done at specified intervals as given above.
2. The maintenance content of this table is applicable to our company manufactured series vehicle and selection of maintenance items shall depend on vehicle features.
3. The maintenance interval of air filter element and AC ventilation system element shall be shortened for vehicles running in the environment full of dust.
4. Tyre rotation every 15,000 km based on Tyre wear and then Tyre pressure correction.

www.mgmotor.co.in
1800 100 6464

JSW MG Motor India Pvt. Ltd.

All information, illustrations and specifications contained in this Owner's Manual are based on the latest production information available at the time of publication. The right is reserved to make changes at any time without notice.

Version: 01/06/2023

