GRI Content Index

This report contains Standard Disclosures from the GRI G4 Sustainability Reporting Guidelines.

C: CSR website

E: Environmental website

IR: IR website

O: Other website

*Core performance indicator

(Evaluation as of December 2017)

General Standard Disclosures

Section	Indicator	References
Strategy and		Transferences
G4-1*	a. Provide a statement from the most senior decision-maker of the organization (such as CEO, chair, or equivalent senior	O: Message from the President E: Message from the Corporate Environmental
G4-1	position) about the relevance of sustainability to the organization and the organization's strategy for addressing sustainability.	Officer C: Message from the Executive in Charge of CSR
G4-2	a. Provide a description of key impacts, risks, and opportunities.	C: Message from the President C: FY2016 Performance Indicators E: Message from the Corporate Environmental Officer E: Environmental Vision 2050 E: Achievements of the Fifth Environmental Action Plan E: Business (Manufacturing). E: Business (Products/Services). E: Conservation of Biodiversity. IR: Annual Report (Financial Review).
Organization	al Profile	
G4-3*	a. Report the name of the organization.	O: Basic Corporate Data
G4-4*	a. Report the primary brands, products, and services.	O: Business Domains
G4-5*	a. Report the location of the organization's headquarters.	O: Basic Corporate Data
G4-6*	a. Report the number of countries where the organization operates, and names of countries where either the organization has significant operations or that are specifically relevant to the sustainability topics covered in the report.	-
G4-7*	a. Report the nature of ownership and legal form.	O: Basic Corporate Data C: Stakeholders
G4-8*	a. Report the markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries).	-

G4-9*	 a. Report the scale of the organization, including: Total number of employees Total number of operations Net sales (for private sector organizations) or net revenues (for public sector organizations) Total capitalization broken down in terms of debt and equity (for private sector organizations) Quantity of products or services provided 	O: Basic Corporate Data
G4-10*	 a. Report the total number of employees by employment contract and gender. b. Report the total number of permanent employees by employment type and gender. c. Report the total workforce by employees and supervised workers and by gender. d. Report the total workforce by region and gender. e. Report whether a substantial portion of the organization's work is performed by workers who are legally recognized as self-employed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors. f. Report any significant variations in employment numbers (such as seasonal variations in employment in the tourism or agricultural industries). 	C: Diversity Promotion
G4-11*	a. Report the percentage of total employees covered by collective bargaining agreements.	-
G4-12*	a. Describe the organization's supply chain.	C: Stakeholders
G4-13*	 a. Report any significant changes during the reporting period regarding the organization's size, structure, ownership, or its supply chain, including: Changes in the location of, or changes in, operations, including facility openings, closings, and expansions Changes in the share capital structure and other capital formation, maintenance, and alteration operations (for private sector organizations) Changes in the location of suppliers, the 	C: CSR Reporting Policy (Significant Change during the Reporting Period)
Commitment	es to External Initiatives	
G4-14*	a. Report whether and how the precautionary approach or principle is addressed by the organization.	C: Respect for Human Rights C: Risk Management and Compliance C: Quality Control C: Product Safety and Product Security E: Business (Products/Services)
G4-15*	a. List externally developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes or which it endorses.	C: Participation in External CSR Organizations
G4-16*	 a. List memberships of associations (such as industry associations) and national or international advocacy organizations in which the organization: Holds a position on the governance body Participates in projects or committees Provides substantive funding beyond routine membership dues Views membership as strategic 	C: Stakeholders C: Participation in External CSR Organizations

Identified Material Aspects and Boundaries		
G4-17*	a. List all entities included in the organization's consolidated financial statements or equivalent documents. b. Report whether any entity included in the organization's consolidated financial statements or equivalent documents is not covered by the report.	O: Management Structure, Officers
G4-18*	a. Explain the process for defining the report content and the Aspect Boundaries.b. Explain how the organization has implemented the Reporting Principles for Defining Report Content.	C: CSR Reporting Policy E: Editing Policy
G4-19*	a. List all the material Aspects identified in the process for defining report content.	C: Material Issues
G4-20*	 a. For each material Aspect, report the Aspect Boundary within the organization, as follows: Report whether the Aspect is material within the organization If the Aspect is not material for all entities within the organization (as described in G4-17), select one of the following two approaches and report either: The list of entities or groups of entities included in G4-17 for which the Aspect is not material or The list of entities or groups of entities included in G4-17 for which the Aspects is material Report any specific limitation regarding the Aspect Boundary within the organization 	C: CSR Reporting Policy E: Editing Policy
G4-21*	 a. For each material Aspect, report the Aspect Boundary outside the organization, as follows: Report whether the Aspect is material outside of the organization If the Aspect is material outside of the organization, identify the entities, groups of entities or elements for which the Aspect is material. In addition, describe the geographical location where the Aspect is material for the entities identified Report any specific limitation regarding the Aspect Boundary outside the organization 	C: CSR Reporting Policy E: Editing Policy
G4-22*	a. Report the effect of any restatements of information provided in previous reports, and the reasons for such restatements.	E: Formulation of the Sixth Environmental Action Plan
G4-23*	a. Report significant changes from previous reporting periods in the Scope and Aspect Boundaries.	C: CSR Reporting Policy (Significant Change during the Reporting Period)
Stakeholder Engagement		
G4-24*	a. Provide a list of stakeholder groups engaged by the organization.	C: Stakeholders
G4-25*	a. Report the basis for identification and selection of stakeholders with whom to engage.	C: Stakeholders
G4-26*	a. Report the organization's approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group, and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process.	C: Stakeholders

G4-27*	a. Report key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting. Report the stakeholder groups that raised each of the key topics and concerns.	C: Stakeholders
Report Profil	e	
G4-28*	a. Reporting period (such as fiscal or calendar year) for information provided.	C: CSR Reporting Policy
G4-29*	a. Date of most recent previous report (if any).	E: Editing Policy
G4-30*	a. Reporting cycle (such as annual, biennial).	
G4-31*	a. Provide the contact point for questions regarding the report or its contents.	C: Inquiries about CSR and Environmental Activities
GRI Content	Index	
G4-32*	 a. Report the 'in accordance' option the organization has chosen. b. Report the GRI Content Index for the chosen option (see tables below). c. Report the reference to the External Assurance Report, if the report has been externally assured. GRI recommends the use of external assurance but it is not a requirement to be 'in accordance' with the Guidelines. 	C: CSR Reporting Policy
Assurance		
G4-33*	 a. Report the organization's policy and current practice with regard to seeking external assurance for the report. b. If not included in the assurance report accompanying the sustainability report, report the scope and basis of any external assurance provided. c. Report the relationship between the organization and the assurance providers. d. Report whether the highest governance body or senior executives are involved in seeking assurance for the organization's sustainability report. 	E: Third-party Assurance
Section	Indicator	References
Governance		
Governance Structure and Composition		
G4-34*	a. Report the governance structure of the organization, including committees of the highest governance body. Identify any committees responsible for decision-making on economic, environmental and social impacts.	C: Corporate Governance
G4-35	a. Report the process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees.	C: CSR Management
G4-36	a. Report whether the organization has appointed an executive- level position or positions with responsibility for economic, environmental and social topics, and whether post holders report directly to the highest governance body.	C: CSR Management E: Environmental Management Structure

G4-37	a. Report processes for consultation between stakeholders and the highest governance body on economic, environmental and social topics. If consultation is delegated, describe to whom and any feedback processes to the highest governance body.	C: Corporate Governance	
G4-38	 a. Report the composition of the highest governance body and its committees by: Executive or non-executive Independence Tenure on the governance body Number of each individual's other significant positions and commitments, and the nature of the commitments Gender Membership of under-represented social groups Competences relating to economic, environmental and social impacts Stakeholder representation 	C: Corporate Governance	
G4-39	a. Report whether the Chair of the highest governance body is also an executive officer (and, if so, his or her function within the organization's management and the reasons for this arrangement).	O: Directors and Executives	
G4-40	 a. Report the nomination and selection processes for the highest governance body and its committees, and the criteria used for nominating and selecting highest governance body members, including: Whether and how diversity is considered Whether and how independence is considered Whether and how expertise and experience relating to economic, environmental and social topics are considered Whether and how stakeholders (including shareholders) are involved 	C: Corporate Governance	
G4-41	 a. Report processes for the highest governance body to ensure conflicts of interest are avoided and managed. Report whether conflicts of interest are disclosed to stakeholders, including, as a minimum: Cross-board membership Cross-shareholding with suppliers and other stakeholders Existence of controlling shareholder Related party disclosures 	C: Corporate Governance C: Toshiba Group Standards of Conduct	
Highest Gov	Highest Governance Body'S Role in Setting Purpose, Values, and Strategy		
G4-42	a. Report the highest governance body's and senior executives' roles in the development, approval, and updating of the organization's purpose, value or mission statements, strategies, policies, and goals related to economic, environmental and social impacts.	C: CSR Management C: Corporate Governance E: Environmental Management Structure	
Highest Governance Body'S Competencies and Performance Evaluation			
G4-43	a. Report the measures taken to develop and enhance the highest governance body's collective knowledge of economic, environmental and social topics.	C: CSR Management	

 a. Report the processes for evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics. Report whether such evaluation is independent or not, and its frequency. Report whether such evaluation is a self-assessment. b. Report actions taken in response to evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics, including, as a minimum, changes in membership and organizational practice. 	C: Corporate Governance	
ernance Body's Role in Risk Management		
 a. Report the highest governance body's role in the identification and management of economic, environmental and social impacts, risks, and opportunities. Include the highest governance body's role in the implementation of due diligence processes. b. Report whether stakeholder consultation is used to support the highest governance body's identification and management of economic, environmental and social impacts, risks, and opportunities. 	C: Corporate Governance C: Structure of Risk Management and Compliance	
a. Report the highest governance body's role in reviewing the effectiveness of the organization's risk management processes for economic, environmental and social topics.	C: Structure of Risk Management and Compliance	
a. Report the frequency of the highest governance body's review of economic, environmental and social impacts, risks, and opportunities.	C: Structure of Risk Management and Compliance	
ernance Body's Role in Sustainability Reporting		
a. Report the highest committee or position that formally reviews and approves the organization's sustainability report and ensures that all material Aspects are covered.	C: CSR Management	
Highest Governance Body'S Role in Evaluating Economic, Environmental and Social Performance		
a. Report the process for communicating critical concerns to the highest governance body.	C: Stakeholders C: Risk Management and Compliance (Whistleblower System) IR: Shareholders' Meeting	
a. Report the nature and total number of critical concerns that were communicated to the highest governance body and the mechanism(s) used to address and resolve them.	-	
	body's performance with respect to governance of economic, environmental and social topics. Report whether such evaluation is independent or not, and its frequency. Report whether such evaluation is a self-assessment. b. Report actions taken in response to evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics, including, as a minimum, changes in membership and organizational practice. Ternance Body's Role in Risk Management a. Report the highest governance body's role in the identification and management of economic, environmental and social impacts, risks, and opportunities. Include the highest governance body's role in the implementation of due diligence processes. b. Report whether stakeholder consultation is used to support the highest governance body's identification and management of economic, environmental and social impacts, risks, and opportunities. a. Report the highest governance body's role in reviewing the effectiveness of the organization's risk management processes for economic, environmental and social topics. a. Report the frequency of the highest governance body's review of economic, environmental and social impacts, risks, and opportunities. ernance Body's Role in Sustainability Reporting a. Report the highest committee or position that formally reviews and approves the organization's sustainability report and ensures that all material Aspects are covered. ernance Body'S Role in Evaluating Economic, Environmental and Selection of critical concerns to the highest governance body.	

Remuneration and Incentives		
G4-51	 a. Report the remuneration policies for the highest governance body and senior executives for the below types of remuneration: Fixed pay and variable pay: Performance-based pay Equity-based pay Bonuses Deferred or vested shares Sign-on bonuses or recruitment incentive payments Termination payments Clawbacks Retirement benefits, including the difference between benefit schemes and contribution rates for the highest governance body, senior executives, and all other employees b. Report how performance criteria in the remuneration policy relate to the highest governance body's and senior executives' economic, environmental and social objectives. 	C: Corporate Governance
G4-52	a. Report the process for determining remuneration. Report whether remuneration consultants are involved in determining remuneration and whether they are independent of management. Report any other relationships which the remuneration consultants have with the organization.	C: Corporate Governance
G4-53	a. Report how stakeholders' views are sought and taken into account regarding remuneration, including the results of votes on remuneration policies and proposals, if applicable.	C: Stakeholders C: Risk Management and Compliance (Whistleblower System) C: Fair Evaluation and Talent Development (The 360-degree survey) IR: Shareholders' Meeting
G4-54	a. Report the ratio of the annual total compensation for the organization's highest-paid individual in each country of significant operations to the median annual total compensation for all employees (excluding the highest-paid individual) in the same country.	-
G4-55	a. Report the ratio of percentage increase in annual total compensation for the organization's highest-paid individual in each country of significant operations to the median percentage increase in annual total compensation for all employees (excluding the highest-paid individual) in the same country.	-
Section	Indicator	References
Ethics and Ir	ntegrity	
G4-56*	a. Describe the organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics.	C: Toshiba Group Standards of Conduct
G4-57	a. Report the internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity, such as helplines or advice lines.	C: Risk Management and Compliance (Whistleblower System)
G4-58	a. Report the internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity, such as escalation through line management, whistleblowing mechanisms or hotlines.	C: Risk Management and Compliance (Whistleblower System)

Specific Standard Disclosures

Section	Indicator	References
Economic		
Aspect: Ecor	nomic Performance	
G4-EC1	Direct economic value generated and distributed	IR: Financial Data
G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change	IR: Business Risk Factors E: Environmental Vision 2050 E: Business (Manufacturing) E: Business (Products/Services)
G4-EC3	Coverage of the organization's defined benefit plan obligations	C: Diversity Promotion (Benefits)
G4-EC4	Financial assistance received from government	-
Aspect: Mark	ket Presence	
G4-EC5	Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation	-
G4-EC6	Proportion of senior management hired from the local community at significant locations of operation	-
Aspect: Indir	ect Economic Impacts	
G4-EC7	Development and impact of infrastructure investments and services supported	C: Social Contribution Activities C: Social Contribution Activities (Disaster Relief)
G4-EC8	Significant indirect economic impacts, including the extent of impacts	E: Overview of Environmental Impacts
Aspect: Prod	curement Practices	
G4-EC9	Proportion of spending on local suppliers at significant locations of operation	C: CSR Management in the Supply Chain C: Support for Local Communities Developments
Environment	al	
Aspect: Mate	erials	
G4-EN1	Materials used by weight or volume	E: Overview of Environmental Impacts
G4-EN2	Percentage of materials used that are recycled input materials	E: Toshiba Group's 3R initiatives for products E: Increase in the percentage of resource savings E: Increased use of recycled plastics E: Recycling of End-of-Life Products
Aspect: Energy		
G4-EN3	Energy consumption within the organization	E: Overview of Environmental Impacts
G4-EN4	Energy consumption outside of the organization	E: Making Supply Chain GHG Emissions Visible for All Categories
		E: Reducing energy-derived CO2 emissions

		E: Achievements of the Fifth Environmental Action Plan E: Formulation of the Sixth Environmental Action Plan E: Reducing total GHG emissions E: Reducing energy-derived CO ₂ emissions E: Reducing CO ₂ emissions associated with product logistics
G4-EN6	Reduction of energy consumption	E: Reductions in CO ₂ emissions from employees' business travel E: Use of renewable energy E: Making Supply Chain GHG Emissions Visible for All Categories
		E: Business (Products/Services) E: Contributing to climate change mitigation by improving power supply and power consumption efficiency E: Contributions by products and services associated with power consumption E: Results of FY2016 and future initiatives (Business (Products/Services))
G4-EN7	Reductions in energy requirements of products and services	E: Business (Products/Services) E: Contributing to climate change mitigation by improving power supply and power consumption efficiency. E: Contributions by products and services associated with power supply. E: Contributions by products and services associated with power consumption E: Results of FY2016 and future initiatives (Business (Products/Services)) E: Product Eco-efficiency (factor)
Aspect: Water	er	
G4-EN8	Total water withdrawal by source	E: Overview of Environmental Impacts E: Initiatives for water risk prevention
G4-EN9	Water sources significantly affected by withdrawal of water	-
G4-EN10	Percentage and total volume of water recycled and reused	E: Overview of Environmental Impacts E: Initiatives for water risk prevention
Aspect: Biod	liversity	
G4-EN11	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	E: Conservation of Biodiversity
G4-EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas	E: Conservation of Biodiversity
G4-EN13	Habitats protected or restored	E: Conservation of Biodiversity
G4-EN14	Total number of iucn red list species and national conservation list species with habitats in areas affected by operations, by level of extinction risk	E: Conservation of Biodiversity
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Aspect: Em	issions	
G4-EN15	Direct greenhouse gas (GHG) emissions (scope 1)	E: Overview of Environmental Impacts E: Reducing total GHG emissions E: Reducing energy-derived CO2 emissions E: Reducing CO2 emissions associated with product logistics E: Reductions in CO2 emissions from employees business travel E: Use of renewable energy E: Making Supply Chain GHG Emissions Visible for All Categories
G4-EN16	Energy indirect greenhouse gas (GHG) emissions (scope 2)	E: Making Supply Chain GHG Emissions Visible for All Categories
G4-EN17	Other indirect greenhouse gas (GHG) emissions (scope 3)	E: Making Supply Chain GHG Emissions Visible for All Categories
G4-EN18	Greenhouse gas (GHG) emissions intensity	E: Reducing energy-derived CO ₂ emissions
G4-EN19	Reduction of greenhouse gas (GHG) emissions	E: Business (Manufacturing) E: Reducing energy-derived CO ₂ emissions E: Business (Products/Services) E: Results of FY2016 and future initiatives (Business (Products/Services))
G4-EN20	Emissions of ozone-depleting substances (ODS)	E: Management of ozone-depleting Substances
G4-EN21	NOx, SOx, and other significant air emissions	E: Overview of Environmental Impacts E: Management of substances that impact the atmosphere and hydrosphere
Aspect: Efflo	uents and Waste	
G4-EN22	Total water discharge by quality and destination	E: Overview of Environmental Impacts E: Management of substances that impact the atmosphere and hydrosphere
G4-EN23	Total weight of waste by type and disposal method	E: Overview of Environmental Impacts E: Reducing the total waste volume
G4-EN24	Total number and volume of significant spills	E: Soil and groundwater purification
G4-EN25	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally	-
G4-EN26	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the organization's discharges of water and runoff	E: Conservation of Biodiversity
Aspect: Pro	ducts and Services	
G4-EN27	Extent of impact mitigation of environmental impacts of products and services	E: Contributions by products and services associated with power consumption

G4-EN28	Percentage of products sold and their packaging materials that are reclaimed by category	E: Overview of Environmental Impacts E: Toshiba Group's 3R initiatives for products E: Increase in the percentage of resource savings E: Increased use of recycled plastics E: Recycling of End-of-Life Products
Aspect: Con	npliance	
G4-EN29	Monetary value of significant fines and total number of non- monetary sanctions for non-compliance with environmental laws and regulations	E: Compliance with Environmental Laws and Regulations
Aspect: Trai	nsport	
G4-EN30	Significant environmental impacts of transporting products and other goods and materials for the organization's operations, and transporting members of the workforce	E: Overview of Environmental Impacts E: Reducing CO ₂ emissions associated with product logistics
Aspect: Ove	erall	
G4-EN31	Total environmental protection expenditures and investments by type	E: Overview of Environmental Impacts
Aspect: Sup	pplier Environmental Assessment	
G4-EN32	Percentage of new suppliers that were screened using environmental criteria	-
G4-EN33	Significant actual and potential negative environmental impacts in the supply chain and actions taken	E: Making Supply Chain GHG Emissions Visible for All Categories
Aspect: Env	rironmental Grievance Mechanisms	
G4-EN34	Number of grievances about environmental impacts filed, addressed, and resolved through formal grievance mechanisms	-
Social		
Labor Practi	ices and Decent Work	
Aspect: Emp	ployment	
G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender and region	-
G4-LA2	Benefits provided to full-time employees that are not provided to temporary or parttime employees, by significant locations of operation	C: Diversity Promotion (Toshiba Corporate Pension Plan)
G4-LA3	Return to work and retention rates after parental leave, by gender	C: Diversity Promotion(Supporting employees in balancing work with childcare/nursing care)
Aspect: Lab	or/Management Relations	
G4-LA4	Minimum notice periods regarding operational changes, including whether these are specified in collective agreements	-
Aspect: Occ	cupational Health and Safety	
G4-LA5	Percentage of total workforce represented in formal joint management—worker health and safety committees that help monitor and advise on occupational health and safety programs	-

G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender	C:Occupational Health and Safety (Occurrence of Occupational Accidents)
G4-LA7	Workers with high incidence or high risk of diseases related to their occupation	-
G4-LA8	Health and safety topics covered in formal agreements with trade unions	C: Occupational Health and Safety (Promotion of OHS)
Aspect: Train	ning and Education	
G4-LA9	Average hours of training per year per employee by gender, and by employee category	-
G4-LA10	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	C: Fair Evaluation and Talent Development
G4-LA11	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category	-
Aspect: Dive	rsity and Equal Opportunity	
G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity	O: Directors and Executives C: Diversity Promotion
Aspect: Equa	al Remuneration for Women and Men	
G4-LA13	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation	No discrimination with regard to male and female compensation within the same category
Aspect: Sup	olier Assessment for Labor Practices	
G4-LA14	Percentage of new suppliers that were screened using labor practices criteria	-
G4-LA15	Significant actual and potential negative impacts for labor practices in the supply chain and actions taken	C: CSR Management in the Supply Chain
Aspect: Labo	or Practices Grievance Mechanisms	
G4-LA16	Number of grievances about labor practices filed, addressed, and resolved through formal grievance mechanisms	C: Risk Management and Compliance
Human Righ	ts	
Aspect: Inve	stment	
G4-HR1	Total number and percentage of significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	-
G4-HR2	Total hours of employee training on human rights policies or procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained	C: Risk Management and Compliance Education
Aspect: Non	discrimination	
G4-HR3	Total number of incidents of discrimination and corrective actions taken	-

Aspect: Free	edom of Association and Collective Bargaining	
G4-HR4	Operations and suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and measures taken to support these rights	C: Respect for Human Rights C: CSR Management in the Supply Chain (Thorough Implementation measures based on the Toshiba Group Procurement Policy and its monitoring)
Aspect: Chil	d Labor	
G4-HR5	Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor	C: CSR Management in the Supply Chain (Thorough Implementation measures based on the Toshiba Group Procurement Policy and its monitoring)
Aspect: Ford	eed or Compulsory Labor	
G4-HR6	Operations and suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor	C: CSR Management in the Supply Chain (Thorough Implementation measures based on the Toshiba Group Procurement Policy and its monitoring)
Aspect: Sec	urity Practices	
G4-HR7	Percentage of security personnel trained in the organization's human rights policies or procedures that are relevant to operations	-
Aspect: Indi	genous Rights	
G4-HR8	Total number of incidents of violations involving rights of indigenous peoples and actions taken	-
Aspect: Ass	essment	
G4-HR9	Total number and percentage of operations that have been subject to human rights reviews or impact assessments	C: Respect for Human Rights
Aspect: Sup	plier Human Rights Assessment	
G4-HR10	Percentage of new suppliers that were screened using human rights criteria	C: CSR Management in the Supply Chain (Thorough Implementation measures based on the Toshiba Group Procurement Policy and its monitoring)
G4-HR11	Significant actual and potential negative human rights impacts in the supply chain and actions taken	C: CSR Management in the Supply Chain
Aspect: Hun	nan Rights Grievance Mechanisms	
G4-HR12	Number of grievances about human rights impacts filed, addressed, and resolved through formal grievance mechanisms	C: Risk Management and Compliance
Society		
Aspect: Loca	al Communities	
G4-SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programs	C: Support for Local Communities Developments E: Conservation of Biodiversity E: Reducing emissions of chemical substances E: Soil and groundwater purification
G4-SO2	Operations with significant actual and potential negative impacts on local communities	C: Support for Local Communities Developments (Check and Evaluation of Local Impacts of Establishing New Operational Sites)

Aspect: Ant	i-corruption	
G4-SO3	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified	C: Risk Management and Compliance
G4-SO4	Communication and training on anti-corruption policies and procedures	C: Risk Management and Compliance
G4-SO5	Confirmed incidents of corruption and actions taken	C: Risk Management and Compliance (Response to Compliance Violations)
Aspect: Pub	olic Policy	
G4-SO6	Total value of political contributions by country and recipient/beneficiary	-
Aspect: Ant	i-competitive Behavior	
G4-S07	Total number of legal actions for anti-competitive behavior, anti- trust, and monopoly practices and their outcomes	C: Risk Management and Compliance
Aspect: Cor	npliance	
G4-SO8	Monetary value of significant fines and total number of non- monetary sanctions for non-compliance with laws and regulations	C: Risk Management and Compliance
Aspect: Sup	oplier Assessment for Impacts on Society	
G4-SO9	Percentage of new suppliers that were screened using criteria for impacts on society	-
G4-SO10	Significant actual and potential negative impacts on society in the supply chain and actions taken	C: CSR Management in the Supply Chain
Aspect: Grie	evance Mechanisms for Impacts on Society	
G4-SO11	Number of grievances about impacts on society filed, addressed, and resolved through formal grievance mechanisms	C: Risk Management and Compliance
Product Res	sponsibility	
Aspect: Cus	stomer Health and Safety	
G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	C: Quality Control C: Product Safety and Product Security E: Business (Products/Services)
G4-PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes	C: Product Safety and Product Security
Aspect: Pro	duct and Service Labeling	
G4-PR3	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements	C: Risk Management and Compliance (Product Safety Information and Advertising) E: Environmental Labels
G4-PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes	C: Risk Management and Compliance (Product Safety Information and Advertising)
G4-PR5	Results of surveys measuring customer satisfaction	C: Enhancement of Customer Satisfaction (Customer Satisfaction(CS) Survey)
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Aspect: Marketing Communications				
G4-PR6	Sale of banned or disputed products	C: Risk Management and Compliance (Product Safety Information and Advertising)		
G4-PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	C: Risk Management and Compliance (Product Safety Information and Advertising)		
Aspect: Customer Privacy				
G4-PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	C: Risk Management and Compliance (Information Security Management)		
Aspect: Compliance				
G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	C: Product Safety and Product Security		